



Tucson Electric Power

PO Box 80073  
Prescott AZ 86304-8073

#BWNDCCF

CUSTOMER EXAMPLE  
1234 W MAIN  
TUCSON AZ 85700

# Your TEP Energy Bill

<b>Account</b>	<b>1234567890</b>
<b>Bill Date</b>	<b>10/31/2021</b>
Previous Amount Due	\$0.00
Payments Received	\$0.00
HEERO Contributions	\$0.00
Total Current Charges	\$97.77
Adjustments (Corrections, Refunds & Fees)	\$0.00

**Total Amount Due 11/15/2021 \$97.77**

See the Account Details section for information about your participation in programs such as Auto Pay, e-bill and Budget Billing.

1234 W MAIN, TUCSON, AZ 85700 Residential Service (Service No. 1234567890) 10/1/21 to 10/31/21  
Current Charges \$97.77

## 2 WAYS TO SAVE

- Shift to Off-Peak Hours**  
Our **Time-of-Use** and **Demand Time-of-Use** pricing plans charge less for usage during most of each weekday and all day on weekends and major holidays.
- Level Out Your Load**  
Choose **Peak Demand** or **Demand Time-of-Use** and save money when you reduce your highest level of hourly usage during on-peak time periods.

### TIME-OF-USE HOURS

Winter: October-April

6-9 a.m. 6-9 p.m.

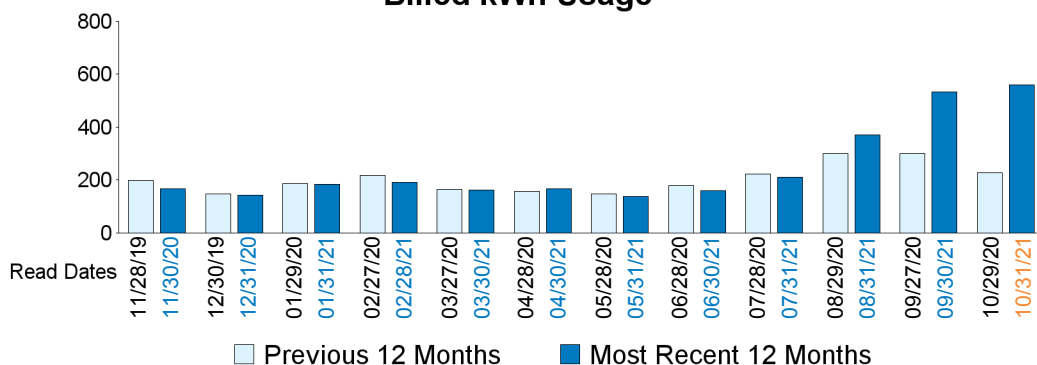
off on off on off

Monday - Friday

off-peak

Weekends and Major Holidays

### Billed kWh Usage



### Billing Period Comparison

	Current	Previous	Last Year
<b>Avg High Temperature</b>	95°F	99°F	95°F
<b>Avg Low Temperature</b>	71°F	72°F	70°F
Billing Days	31	29	30
Avg Daily Usage (kWh)	18.06	18.38	7.57
Total kWh Usage	560.00	533.00	227.00
Demand (kW)	1.66	1.72	-

**Average Daily Cost\* \$3.15**

View more details at [tep.com/myaccount](http://tep.com/myaccount) or use the TEP mobile app.

\*Average Daily Cost reflects current charges divided by billing days.

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TUCSON AZ 85700

Account	Due Date	Total Amount Due	+ Contribution =	Amount Paid
1234567890	11/15/2021	\$97.77		

HEERO\* contribution

\* Help with Emergency Energy Relief Operation

Add a one-time amount or visit [tep.com](http://tep.com) for monthly enrollment details.

Mail stub with payment to:

TUCSON ELECTRIC POWER COMPANY  
PO BOX 80077  
PRESCOTT AZ 86304-8077

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Para asistencia en español, el número de teléfono se encuentra al reverso de esta página.

Shade trees are available at a discounted price of \$5.00 per tree. For more information visit [tep.com/trees-for-you](http://tep.com/trees-for-you).

## CHARGES

### DELIVERY SERVICES

Basic Service and Meter Charge	\$13.00
Tax Expense Adjustor Mechanism 560 kWh @ \$-0.0033	\$1.85 CR
Delivery - 1st 500 kWh 500.00 @ \$0.076115	\$38.06
Delivery - 501-1,000 kWh 60.00 @ \$0.093374	\$5.60
Transmission Cost Adjustor- kWh 560 @ \$-0.000034	\$0.02CR

### POWER SUPPLY CHARGES

Winter - kWh 560.00 @ \$0.029038	\$16.26
PPFAC - kWh 560.00 @ \$0.003294	\$1.84 CR

### SURCHARGES

Renewable Energy Standard Tariff	\$7.56
DSM Surcharge - kWh 560.00 @ \$0.002889	\$1.62
ECA Surcharge - kWh 560.00 @ \$0.000081	\$0.05
LFCE EE 3.1230% of \$72.90	\$2.28
LFCE DG 1.9447% of \$72.90	\$1.42

### TAXES AND ASSESSMENTS

ACC Assessment	\$0.29
RUCO Assessment	\$0.05
City Franchise Fee	\$1.94
State Sales Tax	\$5.04
County Sales Tax	\$0.45
City Sales Tax	\$2.24
Public Utility Tax	\$1.94

**TOTAL CURRENT CHARGES - Electric Service** **\$97.77**

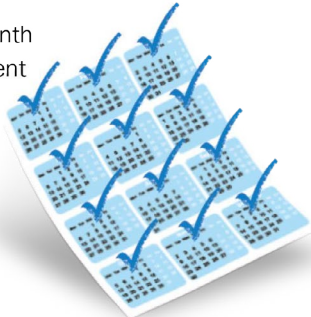
The following table provides details about your electric usage and demand during on and off-peak hours. This information will help you choose the best pricing plan for your lifestyle. For more information, visit [tep.com/rates](http://tep.com/rates).

## USAGE INFORMATION

Meter	Unit of Measure	Next Read Date	Read Date	Usage
AMRS-123456	KWH ON	11/30/2021	10/31/2021	160.00
AMRS-123456	KW ON	11/30/2021	10/31/2021	1.66
AMRS-123456	KWH OFF	11/30/2021	10/31/2021	400.00
AMRS-123456	KW OFF	11/30/2021	10/31/2021	1.93

# No surprise Budget Billing

Pay the same amount each month with Budget Billing – a convenient payment option that helps make your monthly bills more manageable. We'll divide the cost of your annual estimated electricity usage into 12 equal payments.



 To enroll, visit [tep.com](http://tep.com)

## ACCOUNT DETAILS

Budget Billing: Available  
Auto Pay: Available  
HEERO: Available  
e-bill: Available  
Bright Tucson Community Solar: Available  
Visit [tep.com](http://tep.com) for details about rates and programs.

## CONTACT US

### Online at [tep.com](http://tep.com)

Find quick answers or submit a request at [tep.com/contact](http://tep.com/contact)

### Phone

Tucson: (520) 623-7711  
Toll Free from Other Areas: (800) 328-8853  
TTY for the Hearing Impaired: (800) 367-8939  
Para Asistencia en Español: (520) 623-7711  
Fax: (520) 770-2004

### Customer Service Phone Hours

Monday to Friday, 7 a.m. to 6 p.m.

### Automated Phone System

24 hours a day, 7 days a week

## REGULATORY AGENCY

Arizona Corporation Commission  
400 W. Congress St. Tucson, AZ 85701-1347  
Tucson: (520) 628-6550 Other Areas: (800) 535-0148  
[azcc.gov](http://azcc.gov)

## REPORT AN OUTAGE

Call (520) 623-3451 or log in to My Account at [tep.com](http://tep.com) to submit a report online.

## WAYS TO PAY

### Online at [tep.com](http://tep.com)

Log in to My Account and sign up for free payment options.

### TEP Mobile App

Download our free mobile app for iOS or Android devices from the App Store or Google Play.

### By Mail

Send payment to TUCSON ELECTRIC POWER  
PO BOX 80077 Prescott, AZ 86304-8077

### By Phone

Call (800) 650-9138 to pay by VISA, MasterCard, Discover, debit card, or electronic check. A fee will be charged for this service.

### In Person

Payments are accepted at Walmart. For additional locations, visit [tep.com](http://tep.com). A fee will be charged for this service.

For more information about payment options visit [tep.com/pay-my-bill](http://tep.com/pay-my-bill).